



## Coordinated Entry COVID-19 Supplement PUBLIC COMMENT DRAFT 7-8-2020

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### I. Overview

This document supplements the Louisiana Balance of State Continuum of Care (LA BOSCO)C's Coordinated Entry Policies and Procedures (CES P&P). It was issued in response to the COVID-19 ("coronavirus") pandemic. It is intended to accomplish two goals:

- **Simplifying the Coordinated Entry System (CES)' intake process** to reduce the amount of time and emotional energy that CES requires of both intake staff and participants;
- **Restructuring the CES' order of prioritization** to ensure that:
  - (1) Non-congregate shelters are depopulated as rapidly as possible;
  - (2) People are prioritized within brackets that represent both the acute needs of specific populations and the capacity of the LA BOSCO)C's resource network to end functional homelessness within those populations.

## II. Changes to the Coordinated Entry Policies and Procedures

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This document implements the following changes to the CES P&P. Where this document contradicts the CES P&P, this document takes precedence.

### A. Non-Congregate Shelter Residents

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People who are currently living in a non-congregate shelter (NCS) that is funded and designated as an NCS by the Louisiana Housing Corporation (LHC) are a special population per the CES P&P § VII.K., "Special Populations." In addition, this population is exempt from the following requirements in the CES P&P:

- They are not required to wait 30 days after receiving the Diversion element of CES before receiving the Assessment element of CES
- They are not required to receive the Intervention element of CES before receiving the Assessment element of CES.

### B. Assessment

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Under the Assessment element of CES, participants will no longer be assessed using the Vulnerability Index - Service Prioritization Assistance Tool (VI-SPDAT).

Participants will be instead assessed using the LA BOSCOG Participant Triage Tool (PTT).

### C. Prioritization

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This document removes CES P&P § VII.B., "The Prioritization List," and § VII.C., "Prioritization Order," and replaces them with the following mechanism and order of prioritization.

For each project type listed, participants will be referred in descending order of priority as listed below. Participants from a given priority bracket will not be referred unless no participants are currently present in any higher priority bracket.

Participants in the same bracket will be prioritized in descending order based on their PTT scores. Participants in the same bracket with the same PTT scores will be prioritized in descending order based on their total length of time homeless as recorded in HMIS or an HMIS-comparable database.

Notes:

- "Trimorbid households" are households in which all three of the following are present among one or multiple household members: physical disability, mental illness or disability, and substance abuse disorder
- "Comorbid households" are households in which any two of the following are present among one or multiple household members: physical disability, mental illness or disability, and substance abuse disorder
- For the purposes of Rapid Re-Housing (RRH) and Transitional Housing (TH) referrals, below, PSH openings are determined at the participant's time of referral

<b>PROJ. TYPE</b>	<b>BRACKET</b>	<b>ORDER OF PRIORITY</b>	<b>TIEBREAK #1</b>	<b>TIEBREAK #2</b>
Permanent Supportive Housing	Non-Congregate Shelter Residents	3rd Party Documented CH	Total Housing Barriers	Length of Time Homeless
		Trimorbid Households		
		Comorbid Households		
		All Other Families		
		All Other Singles		
	People in All Other Eligible Settings	3rd Party Documented CH	Total Housing Barriers	Length of Time Homeless
		Trimorbid Households		
		Comorbid Households		
		All Other Families		
		All Other Singles		
Rapid Re-Housing & Transitional Housing	Non-Congregate Shelter Residents	Chronic Homelessness -- only if all PSH projects are 100% utilization	Total Housing Barriers	Length of Time Homeless
		Veterans Not Eligible for SSVF		
		Youth		
		All Other Families		
		All Other Singles		
	People in All Other Eligible Settings	CH -- only if all PSH projects at 100% utilization	Total Housing Barriers	Length of Time Homeless
		Veterans Not Eligible for SSVF		
		Youth		
		All Other Families		
		All Other Singles		

## Approval

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### Approval Process Timeline

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- 7/8/2020 -- Released for public comment
- TBD -- Approved by Coordinated Entry Committee
- TBD -- Approved by Board

### Signature

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For this document to take effect, it must bear the signature of either the Board Chair or Board Vice Chair.

This document is effective as of the date on its first page, not as of the date of this page's authorizing signature. This document's effective date cannot be earlier than the date of this page's authorizing signature.

By signing below, the signatory certifies that this document has been reviewed and approved for release according to the procedures of both the LA BOSCOG Coordinated Entry Committee and the LA BOSCOG Board. If the signatory is the Board Vice Chair, the signatory also certifies that they have the authority to sign this document as granted by the most recently approved version of the LA BOSCOG Governance Charter.

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Winona Connor, Chair  
LA BOSCOG Board

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Date

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